

CATHOLIC
CHARITIES
OF THE DIOCESE OF ALBANY

*Annual
Report*

2015-2016





Shari Golub Schillinger | PRESIDENT, BOARD OF TRUSTEES

A wonderful thing about being a part of the Catholic Charities family is realizing how much each and every one of us can help someone in need, right here in the Albany Diocese. It has been gratifying to watch as this responsive and compassionate not-for-profit organization continues to thrive. We at Catholic Charities are blessed to have a committed board made up of professionals and leaders who freely lend their expertise to support this very important work. Each one of us knows that what we contribute helps to ensure that the mission of Catholic Charities will continue. Helping the poor and vulnerable, no matter what their circumstances, remains a powerful beacon of love for our neighbors.

There's nothing like experiencing the caring and compassion reflected in programs like our soup kitchens and food pantries (if you haven't visited yet, turn to the last page of this report to find out information on volunteering). How uplifting it is to connect with people, laugh with them, share their joys, and offer help in difficult times. This is what Catholic Charities does best – the human connection. Our mission is fueled by your prayers, your volunteer efforts, and your generous donations. Thank you for being a part of this life-changing work in 2015-2016!


Shari Golub Schillinger




Vincent W. Colonna | CHIEF EXECUTIVE OFFICER

Another year has come to a close and as I reflect on what we have accomplished at Catholic Charities, I am amazed by all that we were able to do together. We are more than just an organization of professional and caring staff members (though we certainly are that) – Catholic Charities is a network of volunteers, donors, supporters, and community partners who work together to help the neediest in our towns and cities.

2017 celebrates our 100th anniversary of “Caring Beyond Belief” in the Albany Diocese, and I can't think of a better time to emphasize the importance of our mission. In all that we do, at our center is the care and respect for the dignity of the individual. Catholic Charities is truly mercy in action, reflecting our Christian values in the way we help all people in need without regard to their religious beliefs. In an age where many are pushing an agenda, it's refreshing to be a part of a group whose only mission is to help.

I am proud to say that in 2015-2016 we finished in a solid financial position and saw significant program expansion in the areas of senior and caregiver support, in case management, in opening new offices (in Catskill and Sidney), and welcoming the St. John's / St. Ann's Outreach Center in Albany's South End into the Catholic Charities family. These are just a few examples of the ways that Catholic Charities is responding to needs in our communities. I hope you can see your hand in the success stories and behind the numbers of lives changed!

With much appreciation,


Vincent W. Colonna

FISCAL YEAR 2015-2016

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GEOGRAPHIC AGENCIES



Sunnyside campers get a ballet lesson.

Saratoga, Warren, Washington Counties

Offices in Saratoga and Glens Falls

Services include family counseling, mentoring, domestic violence services, food stamp advocacy, group home for teens and adolescents, and services for the dying.

Fulton, Montgomery Counties

Offices in Johnstown and Amsterdam

Services include food pantry, substance abuse prevention counseling and education, a residence for adults with psychiatric diagnosis, dispute resolution, and domestic violence services.

Tri-County Services (Albany, Schenectady & Rensselaer Counties)

Outreach sites in Albany, Schenectady, Troy, Rensselaer, and Westerlo

Services include food pantries, soup kitchen, Wheels and Ways to Work, counseling, income tax assistance, after-school programs, summer camp, and day care.

Columbia, Greene Counties

Offices in Hudson and Catskill

Services include food stamp application assistance, Women, Infants, and Children supplemental nutrition program, alcohol and substance abuse prevention, supervised visitation, food pantries, parenting enrichment, and counseling.

Delaware, Otsego, Schoharie Counties

Offices in Oneonta, Delhi, Cobleskill and Sidney

Services include food pantry, summer meal program, counseling, domestic violence program, dispute resolution, victim impact panels, thrift store, community restitution, and alternatives to incarceration.

Herkimer County

Offices in Ilion and thrift store in Little Falls

Services include food pantry, dispute resolution, food stamp advocacy, substance abuse prevention, runaway and homeless youth program, thrift store, domestic violence program, retired and senior volunteer program.

SERVICE-SPECIFIC AGENCIES

Disabilities Services

Supports over 750 children and adults who have intellectual and developmental disabilities. We provide a wide range of services including residential, habilitation, family support services, respite and service coordination in the following counties: Albany, Columbia, Fulton, Greene, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, and Washington.

Care Coordination Services

Provides case management services for people living with HIV and other chronic conditions and prevention services for substance users. Services are offered in the following counties: Albany, Columbia, Delaware, Fulton, Greene, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, and Schoharie.

Housing

Provides emergency and permanent housing and supportive services for individuals and families struggling with homelessness as well as affordable housing for low income individuals and families. Services are offered in the following counties: Albany, Otsego, Rensselaer, and Schenectady.

Community Maternity Services

A family support agency providing a continuum of services including care for pregnant and parenting adolescents and their families; group residence and family care; prevention services and supports; as well as adoption services, foster care services, kinship and respite services. Counties served include: Albany, Fulton, Montgomery, Rensselaer, Schenectady, Schoharie, Otsego, Warren and Washington.

Senior & Caregiver Support Services

Provides an array of services to seniors in Schenectady County including the Dayhaven Adult Services Program, Meals on Wheels, Nutrition Outreach and Education, and Senior Dining Centers. Caregiver support services, including support groups, respite, education, transportation, alzheimer's support and the Ombudsman Program are offered in all 14 counties of the Diocese.

United Tenants


A community-based nonprofit organization that works to improve housing conditions, both in terms of physical conditions and in terms of tenants' rights for security and equity. UTA responds to calls throughout the Capital District and concentrates its activities in low and moderate income neighborhoods in Albany.



The Sister Maureen Joyce Soup Kitchen serves over 100 people, 3 times a week.



Rev. John Bradley



FOR MORE THAN 40 YEARS, Rev. John Bradley has been the pastor of the Church of the Blessed Sacrament in Albany, helping guide his parishioners and serve the needs of the community. One of his passions has been helping the less fortunate, and through the merger of parishes over the years he became more involved in outreach efforts like soup kitchens and food pantries. "It started with St. Patrick's soup kitchen," he said. "They began one and then two days a week. And then Congregation Beth Emeth was looking for a ministry and they agreed to do Sunday, so that made it 3 days a week." The soup kitchen, he explained, was located in the old St. Patrick's school, but when that had to change they needed to find a new location. Father Bradley reached out and was able to get the current location on Livingston Avenue, and after working with the community to raise the money needed to outfit the building, and working with Catholic Charities to take over day-to-day operation of the soup kitchen and food pantry, they were ready to open as the Sister Maureen Joyce Center in West Hill, Albany.

"We're in a residential neighborhood where people live. It has turned out to be an extraordinary success, and volunteers moved it." Volunteers cook, clean, and serve, and are a key to the program's success, allowing donations to fund food purchases, maintenance of the center, and operations.

"What we wanted," Father Bradley explained, "was a true community center, where multiple programs could have their home here in the building - and we've got that today." A few years ago 'Mary's Corner', run by the Ladies of Charity, made the Livingston Ave location one of their homes, helping parents of young children with clothes, toys, and diapers.

Today, Father Bradley frequently visits the Sister Maureen Joyce Center to see the clients and the volunteers. He remains involved and committed to its success. Thanks to generous donors and support, Catholic Charities is proud to be working with Blessed Sacrament Parish, Congregation Beth Emeth, and the Ladies of Charity to continue to be a positive presence in the West Hill neighborhood for people of all faiths and backgrounds.

THOUGH YOU PROBABLY think of the track and the fashionable, well-heeled patrons when you hear “Saratoga” – Sr. Charla Commins, CSJ, executive director of Catholic Charities of Saratoga, Warren, and Washington Counties, is quick to remind people that poverty exists in Saratoga County. “There is rural poverty in all three counties,” she said, “and poverty even in the city of Saratoga Springs. These days, as more people in the middle are squeezed, it’s less the ‘other’ and more identifiable. There’s more recognition that people needing help are like me or you.”

Sister Charla has been living out her vocation as a Sister of St. Joseph, serving in Catholic Charities of Saratoga, Warren, and Washington Counties for more than four decades. Though she started out as a secondary school English teacher, she became passionate about social work through summer work and consequently took a position working with Sr. Lauren VanDermark for Sr. Serena Branson, former CEO of Catholic Charities from 1974 to 1990.

“We were working with families, victims of domestic violence, isolated, frail elderly and in clinical social work,” Sister Charla said. “Some of our early work was with the AIDS epidemic – at the time people were very afraid and were being pushed to the margins. Most were dying. I had the privilege of co-facilitating a support group for those infected for several years, one of the most challenging but fulfilling times in my ministry.”

Those early days of working with Bishop Hubbard, Sister Serena, and Sister Maureen Joyce helped Catholic Charities solidify the work that continues to this day in the region of Saratoga, Warren, and Washington Counties. This is the work that is at the heart of the Sisters of St. Joseph’s charism of welcoming the “dear neighbor,” and assisting those in need. “It is the Gospel in action,” Sr. Charla said. “Jesus never excluded anyone or turned anyone away, and we will continue to do that – helping all who come to us in need, in whatever way we can.”

A portrait of Sr. Charla Commins, CSJ, an elderly woman with short, wavy white hair, wearing a white jacket over a pink top and large red and black earrings. She is smiling slightly and looking towards the camera. The background is a soft-focus outdoor setting with green foliage and a blue flag.

*Sr. Charla
Commins, CSJ*

CLIENT PROFILE:

Charles Andrews

CHARLES ANDREWS OF ALBANY knows a thing or two about life's difficulties – he's struggled with injuries that have impacted his ability to work, and together with his wife is raising their three children who have been diagnosed with autism. And yet, in spite of these challenges, Charles is upbeat, optimistic, and exudes gratitude.

Catholic Charities Disabilities Services has been helping the Andrews family since 2006, providing community support services to India (18), Chiara (17), and Rayvon (13). "It's made a big difference," Charles said, when discussing Catholic Charities' services. "They always support my kids and care for them. It's been a blessing that Catholic Charities came into our lives."

Charles and the Andrews family needed to move to a better neighborhood, but their options were limited. Catholic Charities helped Charles submit paperwork to be considered for the new Sheridan Hollow apartments for income-qualified residents, and in 2016 they were able to move in to a brand new apartment. Catholic Charities was also able to help the Andrews family with other services and assistance.

"They put me into this beautiful house and found me a new place – they were always there for me in hard times," Charles said. "Catholic Charities always finds a way to help me out. It's just been a blessing; they're like guardian angels of my family."



Caring Beyond Belief

CATHOLIC CHARITIES OF THE DIOCESE OF ALBANY



14

Counties in NY
are served by
Catholic Charities
of the Diocese
of Albany

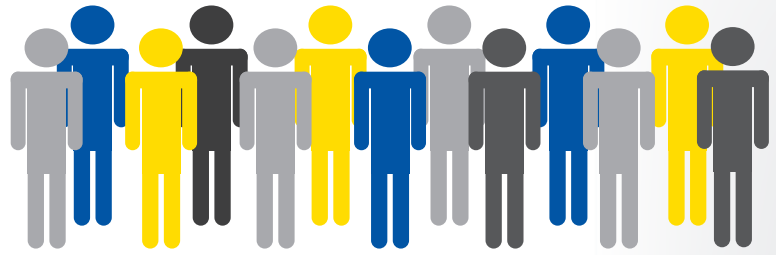
81,057

Individuals Served, 2015-2016

Catholic Charities relies on the resources of the greater community to provide monetary gifts, in-kind donations and volunteer assistance to help make our work possible. Thank you to all our partners, supporters and friends.

126,811

Services provided, 2015-2016



Aided by Domestic Violence Services



Helped by Housing Services



Served with Homebound Meals



Assisted by Youth Programs & Mentoring



Received Emergency Assistance



Supporting and Protecting the Vulnerable



Providing Basic Needs



Empowering Individuals



Responding to Those in Crisis

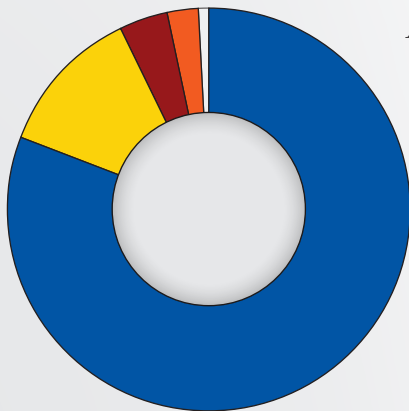







Strengthening Families & Communities

Financial Report

JULY 2015 - JUNE 2016

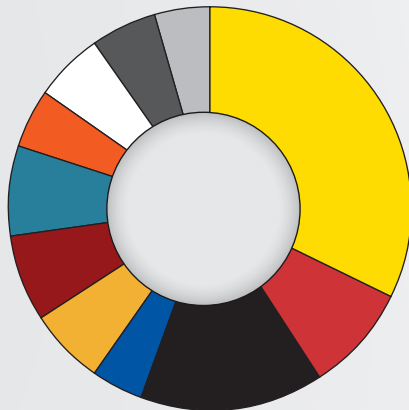
REVENUE














| | | | |
|---|---|---------------|---------|
|  | Government Funding | \$ 34,388,858 | 80.90 % |
|  | Bequests, Contributions & Other Sources | \$ 5,104,595 | 12.01 % |
|  | Program Service Revenue | \$ 1,690,631 | 3.98 % |
|  | Diocesan Support | \$ 1,061,844 | 2.50 % |
|  | United Way | \$ 260,386 | .61 % |

Total: \$42,506,314*

PROGRAM EXPENSES



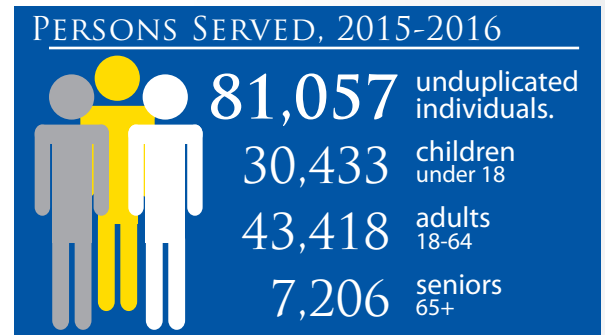
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|---|--|---------------|---------|
|  | Services for the Disabled | \$ 13,525,309 | 32.25 % |
|  | Maternity and Family Services | \$ 3,618,364 | 8.63 % |
|  | Management and General | \$ 6,246,981 | 14.90 % |
|  | Youth Services | \$ 1,686,858 | 4.02 % |
|  | Senior Services | \$ 2,590,123 | 6.18 % |
|  | Behavioral Health Services | \$ 2,881,641 | 6.87 % |
|  | Emergency Shelters & Permanent Housing | \$ 3,115,439 | 7.43 % |
|  | Domestic Violence | \$ 1,940,392 | 4.63 % |
|  | Community Outreach and Support | \$ 2,343,532 | 5.59 % |
|  | AIDS/HIV/Chronic Disease Services | \$ 2,140,758 | 5.10 % |
|  | Other Programs | \$ 1,848,069 | 4.41 % |

*Please note that any year-end surplus becomes a part of a system fund balance that is available to support program needs in the future.

Total: \$41,937,466

SERVICES PROVIDED BY OUR AGENCIES, FISCAL YEAR 2015-2016

| <i>Type of Service</i> | <i>Persons Served</i> | <i>Type of Service</i> | <i>Persons Served</i> |
|--|-----------------------|--|-----------------------|
| Counseling, Mental Health & Addiction Services | 2,972 | FOOD SERVICES | |
| Adolescent Pregnancy & Parenting | 255 | Congregate Meal Site & Extra Helpings | 936 |
| Adoption Services | 44 | Food Pantries | 14,988 |
| Immigration & Refugee Services (including Human Trafficking) | 259 | Food Stamp Advocacy & WIC | 11,040 |
| Education & Enrichment Service | 32,667 | Homebound Meals | 559 |
| Asset Development Services | 1,069 | Soup Kitchens | 2,436 |
| Youth Programs & Mentoring | 1,371 | HOUSING SERVICES | |
| Employment - Training & Job Prep | 2,661 | Housing Advocacy & Assistance | 7,129 |
| Case Management/Service Coordination | 9,428 | Residence (all types of supervised living) | 182 |
| Court Related (dispute resolution, mediation, community service) | 2,427 | Foster and Host Home | 11 |
| Kinship Care, Child Care Resources, Day Care | 433 | Home for the Dying | 18 |
| Elder Care, Respite, Adult Day Care | 335 | Shelter - Short Term/Emergency | 611 |
| Language Services | 145 | Shelter - Domestic Violence | 305 |
| Health Insurance Enrollment Assistance | 3,891 | SRO's | 255 |
| Health Related Services | 1,055 | Family Apartments | 320 |
| Domestic Violence | 1,327 | Senior Housing | 865 |
| Family Preservation/Reunification | 604 | Total | 126,811 |
| Crime Victims | 87 | | |
| Emergency Assistance | 24,158 | | |
| Relief/Disaster Service | 11 | | |
| Transportation | 1,040 | | |
| Habilitation | 286 | | |
| Prison/Jail Support Services | 631 | | |



Donate or Volunteer

DONATE TO CATHOLIC CHARITIES OF THE DIOCESE OF ALBANY



Catholic Charities relies on the generosity of donors and supporters to provide exceptional help to over 81,000 people every year. We could not accomplish our mission to serve the poor and vulnerable without the support of our donors. We are eternally grateful for all of the support we receive. There are many ways to support our mission, including:

Outright gifts of cash or check — your dollars are put to use immediately, helping in your community. Catholic Charities is a registered 501(c)3 non-profit and donations are tax-deductible. Gifts can be made securely online by visiting our website: www.ccrda.org.

Gifts of appreciated stock — gifts of appreciated securities or stock can be one of the most advantageous ways of giving. If your stock has been owned for more than one year, the full fair market value of the stock may be deducted as a charitable contribution, without incurring capital gains taxes. Donations made from IRA accounts could also have additional tax benefits for the donor. Contact us for more information.

Gifts-in-kind — gifts of items, goods, or services that we can use in our programs, such as items for our food pantries or repair work on our housing facilities, are always appreciated. Donations of used vehicles can be made by visiting crcda.careasy.org/HOME.html.

Sponsoring or attending an event — Catholic Charities hosts numerous events throughout the year, such as Night at the Museum, to financially support our programs. A listing of upcoming events can be found on our website.

Bequests, annuities, and planned gifts — planned giving can leave a legacy of your good work after your lifetime by designating an estate gift to Catholic Charities. There are many options for planned giving; contact us to learn more.



For information on how you can volunteer, visit www.ccrda.org/volunteer or contact Sr. Betsy Van Deusen, Director of Community Partnerships, betsy.vandeusen@rcda.org

For information on how you can donate, contact Kate Qualters, Director of Development, kate.qualters@rcda.org

Donation and volunteer inquiries can also be made by phone at (518) 453-6650.



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Albany, NY 12203

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Mission of Catholic Charities of the Diocese of Albany

Catholic Charities, a ministry of the Catholic Diocese of Albany, is committed to active witness on behalf of the Scriptural values of mercy and justice.

Catholic Charities, recognizing human need at all stages of life, responds to all persons regardless of race, creed, or lifestyle, with special emphasis on the economically poor and the vulnerable.

Catholic Charities serves and empowers persons in need, advocates for a just society, calls forth and collaborates with women and men of good will in fulfillment of its mission.

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